**Press Release**

**Centreon EMS Removes IT Monitoring Blind Spots between Hybrid,**

**Multi-Cloud and Physical Networks**

*Centreon’s EMS**19.04 release brings ITOps the integration and contextual insights needed to support dynamic cloud monitoring in AWS, Azure, VMWare, Docker, Kubernetes, etc., as well as distributed physical networks and IoT*

**Toronto, Canada – April 24, 2019 –** [Centreon Software Systems Ltd](http://www.centreon.com), a trusted provider of enterprise monitoring solutions for converging and hybrid IT infrastructures, today rolled out a new release of Centreon EMS, its flagship, end-to-end IT monitoring platform. The new release provides ITOps with holistic and contextual insights, through the integrations needed for today’s distributed, on-premise and multi-cloud - public, private and container - environments.

Centreon’s EMS 19.04 release follows on the heels of the company’s successful expansion into the North American market. It offers ITOps managing a host of legacy assets but now contending with increased cloud workloads and growing networks of connected objects, the integrated visibility needed to ensure end-to-end performance across diverse IT environments. This expanded functionality reduces costs and complexity, aggregating data from across the entire IT infrastructure into a single, holistic view with full transparency into the interdependencies of various IT assets impacting critical business performance.

“Digital strategies leveraging cloud environments are accelerating. In fact, nine out of ten businesses in North America have transitioned part of their IT workloads to the cloud. There are cloud monitoring tools, but the ability to just see what’s going on inside is not enough,” said Romain Le Merlus, Co-Founder and CEO of Centreon North America.

“This information must be relayed and connected with what’s going on across the enterprise – its datacenters, virtual machines, containers and IoT networks. Without business-aware hybrid visibility across different parts of the network, prompt response to application outages, compliance issues, failing systems or security threats is difficult. Worse, the performance of IT business services will be negatively impacted, as time and money are spent repairing instead of optimizing and innovating.”

The latest release of Centreon EMS also enables IT infrastructure information to be layered into spatial data that’s mapped using geographical information systems (GIS). Monitored IT infrastructure data can now be seen in the context of connected physical objects such as toll equipment, retail video surveillance, energy wind turbines, manufacturing belts or logistics hubs to provide more meaningful insights. These real-time dynamic maps help reduce root cause analysis and resolution times enabling greater remote management efficiencies and business performance at the edge.

“As IoT proliferates and companies grow their ROBO (remote office branch office) footprint, geographical mapping and visualization are even more strategic to IT operations, particularly in retail, media and telecommunications, public services, utilities, supply chain or banking and insurance,” Le Merlus said.

“Centreon EMS’ new built-in GeoView capability ensures that our solution evolves with customer needs to help simplify and make sense of the interdependencies between IT and our connected world.”

**Key benefits delivered by Centreon EMS 19.04**

* Monitoring for infrastructure diversity: integration-ready multi-cloud plugin packs that accommodate IaaS monitoring e.g. Amazon Cloudwatch, Azure Monitor, private cloud and virtualization e.g. vCenter, Hyper-V, System Center VMM, and containers e.g. Prometheus, Kubernetes, Docker, to indirectly probe, draw data and seamlessly connect with the centralized availability and performance management system;
* Context-rich GeoViews of IT hosts that can be added using standard protocols to query Mapbox OpenStreetMap or any GIS;
* Enriched host auto-discovery rules in detecting cloud computing instances and those for on-premise or legacy systems to enable more agility and facilitate ITOps and DevOps alignment.

Centreon EMSis a modular, all-in-one enterprise IT monitoring solution for hybrid, multi-cloud and physical networks. The solution paves the way for organizations to innovate, future proof their IT investments and adopt new technologies for optimal business uptime, by cutting cost and complexity from ITOps. For complete information on Centreon EMS click [here](https://www.centreon.com/en/solutions/centreon-ems).

**About Centreon**

Centreon is a trusted software provider for enterprise IT monitoring of converging and hybrid infrastructure across a wide range of public and private sectors. Centreon’s flagship solution delivers unified views and streamlined, interoperable monitoring for business-aware IT operations management, eliminating costly downtime and boosting performance analysis. Centreon partners with resellers, enterprise system integrators and SMB service providers, offering on-the-ground technical support and training certification. Founded in 2005, Centreon is a growing reference with head offices in Paris, France, and Toronto, Canada. For more information, visit [www.centreon.com](http://www.centreon.com).

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