**Press Release**

**Centreon 20.10 available immediately for unmatched IT infrastructure, Cloud, Network and Application Monitoring**

*The new version of Centreon's platform further enhances connectivity, automation, resilience and user experience to become the monitoring reference solution with the best Total Cost of Ownership (TCO).*

**Paris and Toronto – October 21, 2020** - Centreon, a trusted partner for IT operational excellence, announces the new 20.10 version of its IT monitoring platform is available immediately to meet the demands of increased digital transformation, clients’ operational needs and cost-control requirements. On the agenda: automation, enhanced robustness and security, enhanced user experience and new features to meet I&O priorities for the next 3 years.

**Priority #1: IT Automation**

[Centreon’s annual State of IT Monitoring Survey 2020](https://www.centreon.com/en/state-of-it-monitoring-landscape-trends-and-main-challenges-of-it-monitoring-as-faced-by-io-blog/), which was carried out among 600 IT professionals, reveals that only 61% of the IT estate is monitored. This creates blind spots in IT monitoring and performance analysis. Monitoring new items in constantly fast-changing IT systems is strategic. Centreon offers an integrated auto-discovery engine detecting every change in the IT environment. In its 20.10 version, it introduces equipment discovery from any node in the IT system, discovery planning and advanced configuration update settings.

Relying on a library of 470+ connectors (Plugin Packs), the auto-discovery engine is a key asset to ensure continuous monitoring of 100% of the IT system, allowing teams to keep up with the rapid pace of IT development while guaranteeing a holistic view and high proactivity in the event of an incident or downgraded IT service level.

**Priority #2: Security**

For 89% of respondents to the [2020 State of IT Monitoring](https://www.centreon.com/en/state-of-it-monitoring-landscape-trends-and-main-challenges-of-it-monitoring-as-faced-by-io-blog/) Survey, IT monitoring is a high or top priority for their company. It must therefore be reliable and meet the security requirements of digital businesses.

Centreon 20.10 meets the challenges of resilient IT operations, with significant improvements in security: support for CentOS8 and RHEL v8, SELinux compatibility for enhanced kernel access control, Multi-Factor Authentication (MFA) of users based on OpenID Connect, ZeroMQ messaging for easy implementation of complex distributed architectures in secure environments, etc.

**Priority #3: Efficiency and productivity**

IT teams in digital businesses need modern tools to achieve more with fewer resources and to guarantee efficiency, which is a source of productivity. With improved UX, the new Centreon 20.10 monitoring console includes new features such as: combination of Host and Service views, advanced filters, an extended details page, and Timeline views showing the history of status changes.

Designed to filter relevant alerts, display essential information, make it easier to access detailed information and help deliver actionable insights under pressure, Centreon's new monitoring console reduces the number of clicks needed for problem analysis, ensuring reduced diagnostic time and MTTR.

**Priority #4: An ideal Total Cost of Ownership (TCO)**

Finally, the [2020 State of IT Monitoring](https://www.centreon.com/en/state-of-it-monitoring-landscape-trends-and-main-challenges-of-it-monitoring-as-faced-by-io-blog/) reveals IT monitoring budgets are particularly under pressure during the COVID-19 pandemic, while remaining a top priority today as it was at the beginning of the year.

"*With its Open Source base guaranteeing a lower initial acquisition cost, optimized administration and maintenance costs, a faster deployment time and greater functional assets, Centreon 20.10 is the monitoring platform with the best TCO on the market*," concludes Romain Le Merlus, co-founder and CEO North America of Centreon.

Centreon 20.10 is available in three editions: IT, Business and MSP as detailed [here](https://www.centreon.com/en/editions/). For detailed information, see our [Centreon 20.10 blog](https://www.centreon.com/en/blog/new-software-release-centreon-20-10/).

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**About Centreon**

Centreon is a global provider of business-aware IT monitoring for always-on operations and performance excellence. The company’s AIOps-ready, business-aware IT monitoring platform is renowned for its unique ability to monitor today’s complex and converging infrastructures, from Cloud-to-Edge. Privately held, Centreon was founded in 2005 with roots in open source software. The company continues to steward a dynamic open source framework and a growing, vibrant global community of 200,000. Today, Centreon is trusted by organizations of all sizes across a wide range of public and private sectors. Its head offices are located in Paris and Toronto, with sales offices in Geneva, Luxembourg and Toulouse. For more information, visit [centreon.com](https://www.centreon.com/en/).

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